

FINAL RECOMMENDATION

May 23, 2000

Recommendation of the Action Plan Team: Leadership and Communications for Issue 2-25, Item # 91:

Statement of Issue 2-25 (page 25 of the Action Plan):

“There are major communication weaknesses between the USFA and FEMA that have serious consequences.”

Summary: R-91 (verbatim from the Action Plan):

“The Chief Operating Officer and Director shall meet with stakeholders at least annually.”

Recommendation:

1. The USFA shall through a cooperative effort of the Director and the Chief Operating Officer continue to host at NETC facilities, an annual “**STAKEHOLDERS**” meeting. For purposes of this recommendation, the term “Stakeholders” refers to the attached Stakeholders attendee list. This list is comprised of associated fire organizations and other fire related personnel who attended the first annual Stakeholders meeting hosted by FEMA/USFA at NETC on August 2nd and 3rd, 1999.
2. We also recommend that other federal agencies with an interest in emergency services, e.g. CPSC, NIST, ATF, HUD, DOJ & FBI, NHTSA, DOT & RSPA, and EPA, be considered by the Advocacy, Partnerships and Marketing team for a separate similar federal fire and emergency services programs Stakeholders’ meeting. These representatives could travel on their own agencies’ budgets, and could use such a meeting to coordinate optimal use of federal resources for potentially overlapping fire programs.

Background:

Fire service organizations and related interested others, of which there are collectively approximately 40, have a vital interest in and impact on the USFA. They are of course the USFA customers, in that a significant portion of USFA output (programs/projects) is directed to them for enhancing their service to the public they protect. To accomplish this requires a close and constant dialogue between USFA and its “Stakeholders” to assure that the fire service needs are being met. Hosting an annual “Stakeholders” meeting bridges communication barriers of distance, enabling a face to face dialogue and commitment from all parties.

Time Frame: Annually. There is a scheduled Stakeholders meeting to be held at NETC/USFA on September 28th and 29th, 2000.

Budget Impact: Approximately \$14,000 for the main stakeholders’ meeting, and Less than \$2,500 for the federal emergency services programs stakeholders’ meeting.

Conclusion: By hosting an annual Stakeholders meeting, the USFA will be able to keep a close and accurate dialogue with fire-ems, and emergency services based organizations to their needs and request of the USFA. A secondary advantage is to some degree, a consensus is formed by these Stakeholders at this annual conference as to particular USFA initiatives, programs, and projects.

Submitted by:
Leadership and Communications Action Plan Team:
Carol Bouma
Charles Burkell
Karen Haines
Maury Grundy
Tim O'Dowd
Trina Clever

APPROVAL DATE _____ DISAPPROVAL DATE _____

Attendees and the Organizations Represented at the Fire Service Stakeholders Meeting
Aug. 2-3, 1999

Mr. Ronald Kanterman
NFA Alumni Association

Mr. William Killen
Dept. of Defense Fire Services
Navy Fire & Emergency Services

Mr. Gary Tokle
National Fire Protection Association

Mr. Jack Petrone
Fire Equipment Manufacturers Services Assoc.

Mr. Steve Austin
International Association of Arson Investigators

Mr. Fred Allinson
National Volunteer Fire Council

Mr. Donald Oliver
National Society of Executive Fire Officers

Mr. Rocco Gabriele
National Association of State Fire Marshals

Mr. Paul Darley
Fire Apparatus Manufacturers' Association

Mr. David White
Industrial Fire & Emergency Response Working Group

Mr. Nathan R. Queen
International Association of Black Professional Fire Fighters

Mr. R.J.McGill
Fire Department Safety Officers Association

Mr. Randal Novak
International Fire Service Training Association

Mr. Steven T. Edwards
North American Fire Training Directors

Mr. Daniel B.C. Gardner
International Society of Fire Service Instructors

Mr. Mike Eversole
Congressional Fire Service Institute

Mr. Arthur Glatfelter
Volunteer Firemen's Insurance Services, Inc.

Mr. Art Cota
TRADE

Mr. Jack Kreckie
Aircraft Rescue & Firefighting Working Group

Mr. Edward Franco
National Association of Hispanic Firefighters

Dr. Jack Snell
National Institute of Standards and Technology

Mr. John Robison
International Fire Marshal's Association

Ms. Julie Luckey
Women in the Fire Service

Mr. Steve Worley
National Fire Information Council

Mr. Ron Coleman
Business Plan Dev Group - IAFC

Mr. Luther Fincher
International Association of Fire Chiefs

Mr. John Rukavina
Business Plan Dev Group – IAFC

Mr. Steve Robinson
National Fallen Firefighters Foundation

Ms. Mary Ellis
National Fallen Firefighters Foundation

Mr. Harry Carter
International Society of Fire Service Instructors

Mr. Bruce Piringer
North American Fire Training Directors

Mr. Steve Ennis
National Volunteer Fire Council

Mr. Romeo Spalding
International Association of Black Professional Fire Fighters

Mr. William Kang
International Association of Fire Chiefs

Mr. Garry Briese
International Association of Fire Chiefs

Ms. Mary McCormack

Fire Department Safety Officers Association

Mr. William Jenaway
International Society of Fire Service Instructors

Mr. Charles Welcomer
National Fire Academy Alumni Association

Mr. Hugh Owens
International Association of Fire Chiefs

Mr. Jim Monihan
National Volunteer Fire Council

Mr. John Frank
TRADE

NFA BOV
Ms. Cynthia Wilk

Mr. Robert Sledgeski

Mr. Karl Berardi

Dr. Robert Fleming

Mr. Neil Svetanics

Mr. Billy Frost

Mr. Donald Oliver

Mr. Steve Ennis

Mr. Gary Tokle

Mr. Bill Manning
Fire Engineering Magazine

Ms. Pat West
National Fire & Rescue Magazine

Mr. Phil Powell
National Fire & Rescue Magazine

Mr. Scott Baltic
Fire Chief Magazine

Mr. Harvey Eisner
Firehouse Magazine

Mr. James O. Page
Journal of Emergency Medical Services

Mr. Denis Bramblette
Responder Magazine

FEMA Representatives

Mr. James L. Witt
Director

Ms. Carrye B. Brown
Administrator
U.S. Fire Administration

Mr. Richard Marinucci
Acting Chief Operating Officer
U.S. Fire Administration

Mr. Ron Face
Assistant Administrator
U.S. Fire Administration

Dr. Denis Onieal
Superintendent NFA
U.S. Fire Administration

Mr. Steve Robinson
Fire Program Manager
U. S. Fire Administration

Mr. Perry Joy
Facility Analyst
U.S. Fire Administration

Ms. Merrill Sollenberger
Assistant
U.S. Fire Administration

Ms. Jane Bullock
Chief of Staff

Mr. George Haddow
Deputy Chief of Staff

Ms. Margaret Larson
Office of Congressional
and Legislative Affairs

Mr. Marc Wolfson
Office of Public Affairs