

**Course: Introduction To Volunteer Emergency Services Management**

**October, 1997**

<b>Standard</b>	<b>Reference</b>	<b>Remarks</b>
1021—2-2.2	IG 3	Verbal communications under non-emergency situations
1021—2-2.6	IG 2, 3	Basic human resource management
1021—2-2.6	IG 2, 3, 5	Principles of supervision
1021—2-3.1	IG 3	Verbal and nonverbal communication
1021—2-3.1	IG 2, 3	Interpersonal relationships
1021—2-4.1	IG 2	Prerequisite Knowledge: Written and verbal communication
1021—3-2.1	IG 2	Leadership styles
1021—3-2.1	IG 2	Organizational behavior
1021—3-2.1	IG 2, 3	Interpersonal dynamics
1021—3-2.1	IG 4	Problem identification
1021—3-4.1	IG 4	Problem identification
1021—4-2.2	IG 2	Applicable federal, state/provincial, and local laws
1021—4-2.3	IG 2	Applicable federal, state/provincial, and local laws
1021—4-2.4	IG 3	Prerequisite Knowledge: Interpersonal and motivational techniques
1021—4-3.1	IG 2	Community demographics
1021—4-4.6	IG 2	Demographics of the area
1021—5-2.1	IG 2	Local, state/provincial, and federal regulations
1021—5-2.2	IG 2	Local, state/provincial, and federal regulations
1021—5-2.3	IG 2	Local, state/provincial, and federal regulations
1021—5-2.4	IG 2	Local, state/provincial, and federal regulations
1021—5-3.1	IG 2	Community demographics
1021—5-4.1	IG 2	Demographics
1021—5-6.1	IG 2	Demographics
1021—5-6.2	IG 2	Demographics