

Course Call: March 2019

Information for State Fire Training Directors and Points of Contact

Thank you for considering the National Fire Academy (NFA) for your state's training needs. The following information will assist you with selecting NFA **two-day on-campus (W coded) courses** for delivery from Oct. 1, 2019, through Sept. 30, 2020.

Tips for a successful Course Call

Course Call is open March 1 through March 31, 2019.

During this open Course Call period, you must select all of your on-campus courses (State Weekend Program (SWP) courses). For your off-campus courses, you have the option of selecting your courses for the entire year or limiting your selection to courses that will be offered between Oct. 1, 2019, and March 31, 2020. You will have another opportunity to select off-campus courses for the second half of the year (April 1 through Sept. 30, 2020) when the second Course Call period opens in September 2019.

See the following instructions:

- Select a maximum of nine "F" and/or "W" coded courses for the fiscal year (Oct. 1, 2019, through Sept. 30, 2020).
- Email the NFA program manager about changes prior to course delivery.

Remember:

Avoid scheduling a course during the following holidays.

- Nov. 28, 2019 — Thanksgiving Day
- Dec. 25, 2019 — Christmas Day
- Jan. 1, 2020 — New Year's Day
- Jan. 20, 2020 — Martin Luther King Jr. Day
- Feb. 17, 2020 — President's Day
- April 12, 2020 — Easter
- May 10, 2020 — Mother's Day
- May 25, 2020 — Memorial Day
- June 21, 2020 — Father's Day
- July 4, 2020 — Independence Day
- Sept. 7, 2020 — Labor Day

Select courses from your dashboard now →
(Course Call closes March 31, 2019)

See also:

[About our course offerings](#) | [Instructions for selecting courses](#) | [ACE policy](#) | [Train-the-Trainer offerings](#) | [Contact us](#) | [Course delivery requirements](#) | [Course list](#)

About our course offerings

Browse the list of courses available for delivery during our first semester. New courses may have been added or removed. If you have a course scheduled that is no longer on the list, you may still conduct that offering.

Select a course link to review the course description, student selection criteria and detailed course information. **Some courses have required pre-course assignment(s).**

NFA-sponsored courses are delivered over two full days. Contact hours do not include time for administrative activities, such as introductions, breaks, meals, exams and evaluations. You cannot alter the course schedule or number of instructional hours.

All NFA two-day courses require one NFA-approved instructor.

The maximum number of students for most courses is 30. A few courses only allow a maximum of 20 students (see course list for specifics). If you need to request additional students, please contact us.

Classes traditionally start on Saturday morning. Contact the State Weekend Program Manager if your state elects to have Friday night instruction.

Instructions for selecting courses

All Course Call requests are made through the “dashboard.” The maximum number of courses for the fiscal year (Oct. 1, 2019, through Sept. 30, 2020) is nine.

For the two-day on-campus SWP courses, you **must** submit your first, second and third choice of dates for the **entire year**, along with the courses you plan to offer for that weekend. This will confirm that bed space is reserved for your weekend. These courses have a “W” code. We would recommend that you do not schedule your SWP during the month of October. If you do so, you run the risk of cancellation. In the past, several SWPs have been canceled in October due to budget issues, hurricanes, etc. If you schedule in October, and the weekend must be canceled due to unforeseen circumstances, we will do our best to assist you in rescheduling your weekend within the following 12 months. However, there is no guarantee of available bed space or that we can accommodate your request.

When selecting course dates, please remember that scheduling on a holiday may affect student attendance.

ACE policy

The American Council on Education (ACE) requires a final “letter” grade assigned to each student. To pass the course and earn a certificate, students must receive a final grade of C or higher (score of 70 percent or above).

Train-the-Trainer

Your state may request a Train-the-Trainer (T-t-T) offering as one of your nine deliveries of any course on the list. The target audience for a T-t-T includes training officers and state-approved instructors. Students in a T-t-T designated course must be individuals who are attending for purposes of teaching the course in the future. No mixed audiences are allowed as the purpose of a T-t-T is different than a traditional offering. A T-t-T designation request must occur at time of Course Call. NFA contract instructors may not be redirected nor self-choose to make an offering a T-t-T class. It is the state's/local host's responsibility to download the Instructor Guide from the dashboard and have it available for the T-t-T participants.

Contact the NFA instructor in advance to discuss the logistics and instructional delivery format of the course for a T-t-T delivery. If you would like to see the "T-t-T" designation included on the students' certificates and transcripts, annotate this request on the cover sheet submitted with the applications.

Questions?

Two-day on/off-campus courses

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State Weekend Program Manager

Tyler Shaw
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Thank you for your ongoing support of the NFA and the delivery of our courses!

Attachment National Fire Academy-Sponsored Two-Day On-Campus Course Delivery Requirements

The NFA also offers two-day courses on campus during designated weekends (SWPs). These courses are designed for a full two-day delivery. Do not plan to leave early on Sunday. Contact hours do not include time for administrative activities (introductions, breaks, meals, exams, evaluations, etc.). **The course schedule and number of instructional hours may not be altered by the state or the contract instructor. All NFA two-day courses require one NFA-approved instructor.**

ACE provides an academic review of NFA courses and has policies that affect the NFA and its students. One of those is that grades are required for NFA courses. This means greater course rigor and documentation for assessing student learning. It also requires that instructors follow the course outline/schedule and adhere to the required number of hours. Students will be assessed (typically through an exam) and given a final grade. We must have a final “letter” grade for each of our students. These end-of-course grades are permanently recorded on student transcripts in the National Emergency Training Center (NETC) Admissions Office. To pass the course and be issued a certificate, students must receive a final letter grade of C or higher (score of 70 percent or above).

National Fire Academy certificates

Certificates will be emailed to the students by the NETC Admissions Office upon receipt of a signed, letter-graded roster indicating successful completion of the course.

State responsibilities

Course Call

The state training director, or designated point of contact, shall select the courses. The selection shall be requested via the Course Call dashboard. For SWPs, all courses must be selected during the first open Course Call period, which is March 1 through March 31, 2019. States will be required to submit their first, second and third choice dates for the SWP, as well as the courses they plan to offer during their weekend. This will reserve bed space on campus. The SWP manager will then follow up with the individual states to confirm their dates, as well as discuss potential pairings and efficiencies by merging states and weekend dates.

Student recruitment and selection

- The state requests and sponsors the weekend solely for participants from that state. For joint weekends, states are encouraged to discuss recruitment and how students will be placed into the different course offerings; for example, typically states will fill their individual course selections first. Additionally, there are occasions when someone from outside the hosting state will ask to attend a course during a weekend. Attendance is dependent upon space availability and hosting state approval.

- The state recruits and selects students for the courses based on established student selection criteria.
- Each student must complete a General Admissions Application form (Federal Emergency Management Agency (FEMA) Form 119-25-2); all data elements must be completed. **Students applying for training must have a FEMA Student Identification Number (SID).** This number is used in place of a Social Security number on the General Admissions Application form. For information on how to apply for an SID, visit the NFA's webpage at: <https://www.usfa.fema.gov/training/nfa/admissions/apply.html>.

Rosters and applications

- The minimum number of students required to hold a course offering is 15; the maximum is 30. Some courses are capped at a maximum of 20 students (see course list) to allow for optimal learning. The program manager will work with the state to make a decision to cancel or allow a course delivery.
- Review student applications to ensure that each application is complete and signed by the student, their chief, and the state sponsor. Applications are required to include an SID and a current email address.
- Submit student applications and rosters as a single package at least **40 calendar days** in advance of the scheduled weekend. All course applications need to be separated by course and be in alphabetical order by last name, along with the roster for that course. Applications must be received by the NETC Admissions Office, Building I, 16825 South Seton Ave., Emmitsburg, MD, 21727, at least 40 days prior to the scheduled weekend. States may want to consider sending the applications using an express mail service. This will provide a tracking number, allow for monitoring the package and aid in locating it should the package become lost or misdirected.
- Notify students of acceptance/rejection and inform them of NETC administrative requirements and policies (e.g., dress code policy, student conduct, identification and security information, registration requirements).
- Some courses have a required pre-course assignment, as stated in the course description. The state is responsible for notifying the students of any pre-course assignments to be completed prior to the course start date. Some courses may require the students to have one or more specific textbooks. The state is responsible for notifying the students of any textbook requirements.
- Additional student applications will not be accepted after the original application package is received in the NETC Admissions Office. In the case of an emergency cancellation by a student, a replacement can only be approved by the NFA superintendent or deputy superintendent.

- If a student cancels, he or she must notify the state coordinator and the NETC Admissions Office at NETCAdmissions@fema.dhs.gov.
- Finalize and review plans for the weekend with the SWP manager.

Housing and registration procedures

- Inform students that lodging registration is located in the lobby of Building C-West and will begin after 2 p.m. All students will be issued an NFA ID badge. Housing will be provided for the state coordinator and up to two assistants for Friday and Saturday nights only. Submit names of the state staff who will be attending **30 calendar days** in advance of the scheduled weekend, along with a letter on department letterhead, signed by the supervisor, stating that each staff member has completed a successful criminal history check. A sample copy is available from the SWP manager.
- More information on access to the NETC campus can be found at the following link: https://www.usfa.fema.gov/training/nfa/admissions/campus_access.html. If driving a personal vehicle, the license plate information is also required for registration.
- Any student/state staff special housing accommodations/requests should be identified and coordinated with the SWP program manager.

Transportation

Arrange transportation to the NETC campus, and advise the SWP manager as to what arrangements have been made at least **15 calendar days** in advance of the scheduled weekend. Information should include the number of buses, time of arrival at NETC and a passenger list for each bus. This will alert campus security for the arrival of your students.

In the past, we have offered ground transportation from the airport to the NETC campus. **Due to funding limitations, we can no longer offer this service. Transportation from your state to NETC is the responsibility of the students. We do not offer stipend reimbursement (travel expenses) for two-day on-campus classes.**

Food services

- Coordinate meals/special requests and meal ticket purchases by contacting the food service contractor at 301-447-1551. Arrange for Saturday evening dinner/social with the food service contractor.
- Beverage purchases at the Command Post Pub and questions should be coordinated through the Command Post Pub manager Jesse Coulter, NETC Recreation Association. He can be reached by email at jesse.coulter@associates.fema.dhs.gov, or by phone at 301-447-1550.

- Anyone wishing to purchase beverages at the Command Post Pub must obtain a recreational membership card; the cost is \$2 per person. The recreational membership passes, either individual or bulk, will be available to purchase and pick up at the Command Post Pub after 4 p.m. on Friday of the State Weekend. Contact pub manager Jesse Coulter to make arrangements for the passes. He can be reached at jesse.coulter@associates.fema.dhs.gov or 301-447-1550 after 4:30 p.m.
- Arrangements with the food service contractor and Command Post Pub should be made **30 calendar days** in advance of the scheduled weekend.

Orientation/Weekend assistance

- Provide “welcome” remarks on behalf of the state for the orientation program on Friday night.
- Provide assistance and support for the weekend activities.
- Attend 7:30 a.m. meeting on Saturday with the contract instructors and SWP manager.

State/Local host post-course assessment

A follow-up email will be sent to the state/local host after the class requesting comments/feedback on the course delivery. This email response should be sent to FEMA-NFA-OutreachTraining@fema.dhs.gov.

National Fire Academy contract instructor responsibilities

- Direct all questions concerning the course delivery, student application requirements, course cancellations and payment/invoicing directly to the program manager.
- Direct all questions concerning curriculum content directly to the appropriate NFA training specialist (curriculum manager).
- Instructors must provide their own transportation to and from NETC.
- Housing is provided on campus per the instructor purchase order.
- Classrooms and equipment are set up in advance for the two-day on-campus programs. Instructors should check out their classrooms to ensure that everything they need is there.
- Participate in a brief introduction meeting with other instructors, the SWP manager and state staff members at 7:30 a.m. on the Saturday of the program. The meeting is held in the State Weekend Operations Center in Building J, Room 124.

- Administer, review, correct and provide feedback on quizzes, tests, final exams, written assignments, papers, etc., using established grading rubrics and any test administration practices as established by the course training specialist.
- Maintain security over all teaching materials (e.g., tests, answer keys, answer sheets and student grades). **Note:** These materials must not be reproduced or distributed without written permission of the NFA training specialist or deputy superintendent.
- At the conclusion of the course delivery, the instructor will submit all course delivery materials — signed student roster with letter grades recorded, projects, and exam grade sheets to the SWP manager. Test documents and any extra materials that were not used shall be returned to the SWP manager to ensure security and integrity of the course assessment process. **Note:** Graded exam answer sheets shall be given to the students for their review, but they must be collected and returned to the NFA with the course delivery materials.
- At the conclusion of the course delivery, the instructor will submit all course delivery materials (student evaluations, unless using online evaluations; signed student roster with letter grades recorded; projects; tests and exam grade sheets) to the SWP manager. **Note:** Graded exam answer sheets shall be given to the students for their review, but the sheets must be collected and returned to the NFA with the course delivery materials.
- Meet with students who wish to appeal their end-of-course grade, and notify the NFA training specialist and/or program manager before each meeting is conducted with the student. Notify the state representative of this meeting.
- Brief students on and initiate the end-of-course evaluation process. Instructors will receive log-on cards with directions for completing the online evaluation. Instructors shall provide sufficient time during regular class hours for students to complete the end-of-course evaluation survey and excuse themselves from the classroom during this time. In addition, instructors shall brief students on the NFA's long-term evaluation process.
- Per instructions, assist the students with the online course evaluation process.
- Certificates will be emailed to the students by the NETC Admissions Office upon successful completion of the course. **Note:** If a student does not receive a final letter grade of C or higher (score of 70 percent or above), the student will not receive a certificate. A student who receives an incomplete or failure for a course shall be allowed the opportunity to remediate the grade to a passing score in accordance with NFA-specific Standard Operating Procedure 700.5 Student Performance Measures: Individual Assessment and Course Repeats.
- After the class, a follow-up email will be sent to the instructor requesting comments/feedback on the course delivery. The instructor's response must be sent to FEMA-NFA-OutreachTraining@fema.dhs.gov, and it should contain the course title, date of delivery and location.

Students may review graded exam answer sheets. After student review, collect and return all completed answer sheets to the NFA with the course delivery materials.

Two-Day On-Campus Program Information for Students

Academics

Students who attend the two-day on-campus courses will be formally evaluated to verify the degree to which learning objectives and/or outcomes were met. This is accomplished mainly by taking an exam at the completion of the course. Students will be issued a grade that will be recorded on their transcript in the NETC Admissions Office. A passing score is a final letter grade of C or higher (score of 70 percent or above).

Cancellations and no-shows

In an effort to admit the greatest possible number of students, the following policy is in place to manage the problem of late cancellations and no-shows. If you are unable to attend a course, you must notify the state coordinator and the NETC Admissions Office at NETCAdmissions@fema.dhs.gov. This should be done **30 days** before the course start date, except in cases of emergency cancellation. A student who does not cancel attendance in writing may be denied admission to NFA courses for the next 24 months.

Dress code

It is each student's responsibility to use good judgment in selecting attire that projects a professional image and is appropriate for both climate differences and classroom activities. Generally, the standard is business casual. NFA staff have the authority to determine that a student's attire is inappropriate. Students whose attire is deemed inappropriate will be required to change into more appropriate clothing before being allowed to continue class.

Males: shirts with collars, slacks, departmental uniforms (no T-shirts), shoes and socks. Optional items include sweaters, sports coats, ties, etc.

Females: dresses, blouses with slacks or skirts, departmental uniforms (no T-shirts), and shoes. Optional items include sweaters, blazers, etc.

Shorts, tank tops, ball caps, etc., are not permitted in the classrooms or the auditorium. Bathing suits/trunks are not permitted outside the pool area. Miniskirts and bare midriffs are not acceptable.

Professional conduct

Problems occasionally arise on the NETC campus while students are in residence as part of the on-campus programs. In most instances, this behavior is limited to a small group of students; however, the acts of a few reflect negatively on the specific state fire training program and the national fire service community as a whole.

Each individual has the personal responsibility to exhibit professional conduct while on the campus. The designated representative of the state fire training agency has the responsibility and authority to monitor and, with campus security personnel, take necessary action to correct the unprofessional conduct.

As a student, your assistance in this matter is appreciated. Should you encounter difficulties or disruptions, you are encouraged to notify the campus Security Office (Building V) by dialing extension 1111 on any campus phone or directly dialing 301-447-1111. The Security Office is operational 24 hours a day.

Campus security has the authority to request the name(s) of any individual or student who may be disruptive or discourteous. It is expected that an individual's name will be provided if requested. The security officer will then inform the state representative of the circumstances surrounding the incident.

In instances of alleged misconduct, the state representative and a U.S. Fire Administration (USFA) staff member will be responsible for determining all the facts related to the incident. Decisions regarding dismissal of the student will be made at the conclusion of the review. The final authority for dismissal rests with the senior USFA official on campus at the time. However, in instances where misconduct occurs outside class hours, the state representative has the authority to dismiss a student at any time. Student dismissal procedures and notification will follow the guidelines described in the NETC Information Handbook, which can be found on the desks in the dormitory rooms. Specifically, please refer to NETC Standard Operating Procedure 119-22 Conduct on the NETC campus.

Quiet hours in the dormitories begin at 11 p.m. Those who violate the campus quiet-hours policy are subject to dismissal from campus as outlined in the conduct policy.

If there is a weekend social, the state representative will abide by Maryland law concerning the service and consumption of alcohol. People under the age of 21 will not be served under any circumstances. Alcoholic beverages are not permitted in the dormitories at any time.

Housing

Rooms are assigned randomly once you are accepted into a course. Because of the random assignment of rooms, you may or may not be lodged in the same building as your classmates. Every effort is made to ensure that you have a single room. However, if the student count is high, you may be doubled with another student. Please do not call to request a single room. Relatives and friends of NETC students cannot stay on campus. Campus accommodations are for NETC students only. Students should not arrive on campus before Friday at 2 p.m.

Messages

The incoming campus telephone number is 301-447-1048 for messages. This number is operational 24 hours a day.

Recreation

The campus has several areas available for student recreation.

- Student Center (Building B) with a wide-screen color television and card, billiard and ping-pong tables.
- Athletic facilities (Building H) with exercise room, gymnasium and swimming pool.
- Command Post Pub, located in the Student Center, serves snacks, beer and wine. The legal drinking age within Maryland is 21. Students under 21 who are found consuming alcohol while at NETC will be dismissed. The pub is open Friday and Saturday from 4 p.m. to midnight.
- A NETC Recreation Association pass is required if you intend to use athletic facilities or purchase beverages at the pub. The pass can be purchased at the pub for \$2. Athletic equipment is available for checkout at the pub. This includes softball equipment, tennis rackets, footballs, volleyballs, basketballs, horseshoes and golf clubs. Bicycles can be checked out in the Building C lobby.

Medical emergencies

An EMT is on campus 24 hours a day. Report any medical emergencies to Security (“911” or “0”) on any campus phone. Students requiring medical attention may be taken to the emergency room at a local hospital or may request assistance in arranging an appointment with a local physician. Any medical expenses are the responsibility of the student. The local hospitals will accept medical insurance identification, cash, check or major credit card.

Personal needs

A convenience store is located on campus in the basement of Building D. Please check posted hours.

Security policies

No weapons are allowed on campus. Alcohol will be available in the Command Post Pub area and, if requested by the state, at the Log Cabin. No other alcohol will be allowed on campus and will be confiscated.

Smoking policy

All buildings on campus are smoke-free. The smoking or burning of any tobacco product or smokeless electronic vaporizers (e-cigarettes), candles or incense in any building at NETC is prohibited. Please smoke in designated smoking areas.

Transportation/Parking

Students/Guests must register cars at the time of program registration. Parking is provided north of Building J. Please do not park in faculty/staff parking areas or other restricted parking zones. Please refer to the campus map for location of parking. Campus maps are provided at the time of registration.

Post-course assessment

Provide feedback on the course delivery when requested by the NFA.

National Fire Academy certificates

The NETC Admissions Office will email certificates to students upon receipt of a letter-graded roster indicating successful completion of the course.

Attachment Course List (Two-Day)

Prerequisite requirements are listed on individual course webpages.

Emergency Medical Services

W0166 — EMS Functions in ICS¹

Terrorism

W0549 — Emergency Response to Terrorism: Strategic Considerations¹

Leadership and Executive Development

W0520 — Executive Skills Series: Exercising Leadership Within Communities²

W0521 — Executive Skills Series: Exercising Leadership to Facilitate Adaptive Change²

W0522 — Executive Skills Series: Exercising Leadership Through Difficult Conversations²

W0523 — Executive Skills Series: Exercising Leadership Ethically²

W0602 — Shaping the Future³

W0646 — Leadership in Supervision: Creating Environments for Professional Growth (new)³

W0647 — Leadership in Supervision: Perspectives in Thinking (new)³

W0648 — Leadership in Supervision: Frameworks to Success (new)³

W0760 — New Fire Chief: Challenging Issues

W0761 — New Fire Chief: Administrative Issues

W0762 — New Fire Chief: Contemporary Issues

Fire Prevention: Management

W0633 — Youth Firesetter Intervention Specialist¹

W0634 — Youth Firesetter Program Manager¹

W0635 — Best Practices in Community Risk Reduction

W0636 — Building Organizational Support for Community Risk Reduction¹

W0637 — Wildland Urban Interface: Fire-Adapted Communities — Introduction and Leadership, Course I⁴

W0638 — Wildland Urban Interface: Fire-Adapted Communities — Strategies for Developing a Fire-Adapted Community, Course II^{1, 4}

W0639 — Wildland Urban Interface: Fire-Adapted Communities — Developing a Community Wildfire Protection Plan, Course III^{1, 4}

Fire Prevention: Technical

- W0142 — Residential Sprinkler Plan Review
- W0193 — Campus Fire and Life Safety I: Risk Assessment¹
- W0194 — Campus Fire and Life Safety II: Public Education
- W0195 — Campus Fire and Life Safety III: Codes and Systems

Incident Management

- W0321 — Incident Command for Highrise Operations
- W0322 — Incident Command System for Structural Collapse Incidents
- W0376 — Incident Command System and Resource Management for the Fire Service
- W0455 — Strategy and Tactics for Initial Company Operations
- W0457 — Decision Making for Initial Company Operations
- W0458 — Preparation for Initial Company Operations
- W0609 — Introduction to Unified Command for All-Hazard Incidents
- W0610 — Wildland Urban Interface Firefighting for the Structural Company Officer
- W0612 — Command and Control of Wildland Urban Interface Fire Operations for the Structural Chief Officer

Responder Health and Safety

- W0349 — Fire Service Safety Culture: Who Protects Firefighters From Firefighters?
- W0722 — Health and Safety Program Manager
- W0729 — Incident Safety Officer

¹ Prerequisite and/or pre-course assignment. Read the course description for details.

² Textbook required.

³ In-demand course; prerequisite for the NFA's Managing Officer Program.

⁴ Maximum of 22 students.

Fiscal Year 2020 SWP Dates

Capacity	Arrival Date	Catalog Start Date	Catalog Finish Date	Departure Date
150	10/11/2019	10/12/2019	10/13/2019	10/13/2019
150	11/15/2019	11/16/2019	11/17/2019	11/17/2019
240	11/22/2019	11/23/2019	11/24/2019	11/24/2019
150	12/6/2019	12/7/2019	12/8/2019	12/8/2019
150	1/10/2020	1/11/2020	1/12/2020	1/12/2020
150	1/31/2020	2/1/2020	2/2/2020	2/2/2020
150	2/7/2020	2/8/2020	2/9/2020	2/9/2020
150	3/13/2020	3/14/2020	3/15/2020	3/15/2020
150	3/20/2020	3/21/2020	3/22/2020	3/22/2020
240	3/27/2020	3/28/2020	3/29/2020	3/29/2020
150	4/3/2020	4/4/2020	4/5/2020	4/5/2020
150	4/24/2020	4/25/2020	4/26/2020	4/26/2020
240	5/1/2020	5/2/2020	5/3/2020	5/3/2020
150	5/8/2020	5/9/2020	5/10/2020	5/10/2020
150	5/29/2020	5/30/2020	5/31/2020	5/31/2020
240	6/5/2020	6/6/2020	6/7/2020	6/7/2020
150	7/10/2020	7/11/2020	7/12/2020	7/12/2020
240	7/17/2020	7/18/2020	7/19/2020	7/19/2020
150	7/24/2020	7/25/2020	7/26/2020	7/26/2020
150	8/14/2020	8/15/2020	8/16/2020	8/16/2020
150	8/21/2020	8/22/2020	8/23/2020	8/23/2020
150	9/18/2020	9/19/2020	9/20/2020	9/20/2019
150	9/25/2020	9/26/2020	9/27/2020	9/27/2020