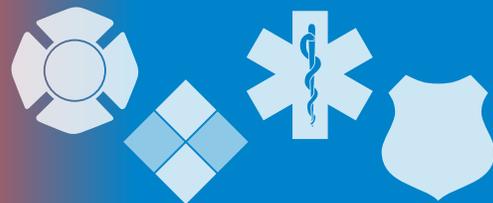# The InfoGram

NWCG releases national guidance

The National Wildfire Coordinating Group (NWCG) just released national guidance for wildfire response during the COVID-19 pandemic.

In addition, the Fire Management Board established the Medical and Public Health Advisory Team to provide review and recommendations for wildland fire COVID-19 planning materials. This team reviewed the new NWCG guidance, which addresses the following:

- Medical Unit Concept of Operations.

- Roles and Responsibilities of Medical Unit Leaders (MEDL) and Medical Unit Operations.

- Personal Protective Equipment (PPE).

- Appendix A: COVID-19 Medical Action Plan.

- Appendix B: State Public Health Departments, State COVID-19, and State EMS Contacts.

- Appendix C: Wildland Fire COVID-19 Screening.

Guidance also offers appendices on the Medical Treatment Support Matrix, worker's compensation, Employee Contact Assessments (ECA), and recommendations for difficult situations.

For more information on wildfire response during the pandemic, see the NWCG's Emergency Medical Committee webpage. See also the Department of the Interior page Wildfires & COVID-19, the National Interagency Fire Center's page COVID-19 and Wildland Fire Management, and the Incident Reviews/Lessons Learned reported to the Wildland Fire Lessons Learned Center.
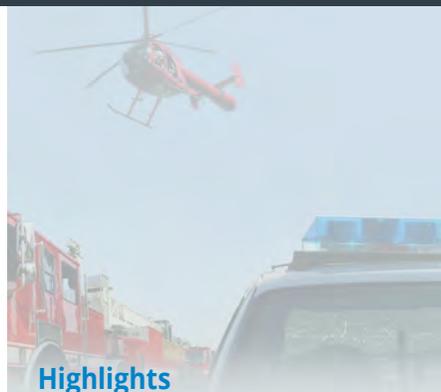
(Source: NWCG)

Help researchers learn more about EMS shift work and fatigue

The University of Pittsburgh is recruiting EMS personnel from around the country to take part in a federally funded study to determine the impact of a sleep health and fatigue education program designed especially for EMS clinician shift workers.

Sleep deprivation and fatigue is a constant issue for anyone working shift work. Because they often hold the lives of other people in their hands, being sleep deprived while working has greater consequences for EMS and fire personnel.

Researchers are first looking to enroll multiple organizationally diverse EMS agencies from across the United States. They will then ask those EMS organizations to recruit and enroll up to 50 EMS clinicians within their organizations. Participation is voluntary. The EMS clinicians who agree to participate will be asked to:

- Answer screening/eligibility questions and then watch a brief consent video and agree to participate before actually participating.

- Answer an online survey at baseline, at 3 months, and again at 6 months.

> Watch multiple brief education and training modules that discuss diverse elements of sleep health.

> Over the 6-month study period, periodically answer online surveys and text-message queries that ask about sleep and fatigue.

More information is available on the University of Pittsburgh website. If your EMS agency is interested in participating, please contact the principal investigator, Daniel Patterson, PhD, NRP at pdp3@pitt.edu.

(Source: University of Pittsburgh)

NENA offers new online training program for 9-1-1 professionals

The National Emergency Numbers Association (NENA) is now offering a series of online training to give 9-1-1 professionals more education and training options in a virtual format.

NENA began offering 13 of its most popular in-person courses through an instructor-led online format starting May 28. This is live instruction with an interactive format and group activities. Each course is 6 hours long. Courses are fee-based. Examples of the upcoming offerings:

> Tactical Dispatch for the Telecommunicator.

> Addressing for NG9-1-1.

> Leadership in the 9-1-1 Center.

Other available courses include Disaster Planning for the PSAP, Advanced Fire and EMS Dispatching, Preventing Telecommunicator Tunnel Vision, and Liability Issues in the 9-1-1 Center.

See the NENA Education Calendar for details about the upcoming schedule and a list of all the courses available.

(Source: NENA)

Webinar: Active Shooter at a Psychiatric Clinic in 2012

The next offering of Securing the Health Sector – a Weekly Webinar Series is scheduled for Friday, June 12, 2020 from 1-2:30 p.m. Eastern.

The topic this week is an in-depth study of an Active Shooter at a Psychiatric Clinic in 2012. It will be hosted by an attending physician and local law enforcement officials who will cover the basic facts of the incident, challenges that arose during and immediately after the shooting, the incident's impact on patients and staff, and specific lessons learned during and after the shooting.

You must register in advance to attend the webinar. After you register, you'll receive connection details directly from GoToWebinar. Please share this invitation broadly with colleagues who may be interested in attending. Send any questions you may have to events@infragardncr.org.

This webinar series is hosted jointly by InfraGard National Capital Region, the Department of Homeland Security, and the U.S. Department of Health and Human Services. To receive announcements about upcoming webinars in this series, email cip@hhs.gov and ask to be added to the cyber and physical security distribution list.

(Source: HHS)

Phishing attack hits company making coronavirus protective gear

Researchers are warning of an ongoing phishing attack targeting the credentials of more than 100 high-profile executives at a German corporation tasked with procuring coronavirus medical gear for Germany.

The company is part of a multinational task force created by the German government and the private sector to procure PPE for healthcare workers on the front lines of COVID-19. The task force consists of nine multi-national companies, including Volkswagen, Bayer and DHL, who are leveraging their access to foreign markets to purchase and deliver PPE to German ministries.

Researchers believe the phishing attack's perpetrators may be targeting multiple firms and third-party supply chain partners associated with the task force.

(Source: Threat Post)

CISA warns of hurricane-related scams

June 1 marks the official start of the 2020 Atlantic hurricane season. The Cybersecurity and Infrastructure Security Agency (CISA) warns users to remain on alert for malicious cyber activity targeting potential disaster victims and charitable donors following a hurricane.

Fraudulent emails – often containing malicious links or attachments– are common after major natural disasters. Exercise caution in handling emails with hurricane-related subject lines, attachments or hyperlinks. In addition, be wary of social media pleas, texts or door-to-door solicitations relating to severe weather events.

(Source: US-CERT)

DHS pledges to invest more in industrial control systems

The Department of Homeland Security's cybersecurity division unveiled a strategy to help protect industrial control systems that support energy, transportation and other critical sectors from being hacked.

United States critical infrastructure operators have continued to invest in defenses as multiple hacking groups have probed their systems in recent years. In late 2018, the group behind the infamous Trisis malware, which forced a Saudi petrochemical plant to shut down, expanded its targeting to include United States electric utilities.

(Source: Cyberscoop)

Espionage group hits U.S. utilities with sophisticated spy tool

According to researchers the remote-access trojan (RAT), called FlowCloud, can access installed applications and control the keyboard, mouse, screen, files, services and processes of an infected computer, with the ability to exfiltrate information to a command-and-control (C2) provider. It appears to be related to previous attacks delivering the LookBack malware.

The RAT first scurried onto the scene last summer as part of a spear-phishing campaign. Utility providers received training- and certification-related emails with subject lines such as "PowerSafe energy educational courses (30-days trial)," containing portable executable (PE) attachments.

(Source: Threat Post)

Cyber Information and Incident Assistance Links

MS-ISAC
SOC@cisecurity.org
1-866-787-4722

IdentityTheft.gov

IC3

Cybercrime Support Network

General Information Links

FTC scam list

CISA alerts

Law Enforcement Cyber Center

TLP Information

The InfoGram is distributed weekly to provide members of the Emergency Services Sector with information concerning the protection of their critical infrastructures.