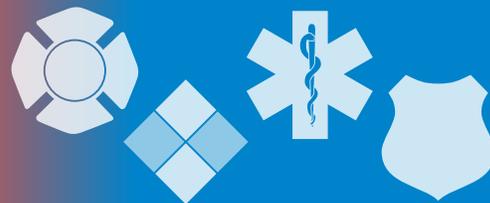


# The InfoGram



Volume 20 — Issue 28 | July 9, 2020

## New guidance on COVID-19 Testing for First Responders

The Federal Healthcare Resilience Task Force (HRTF) recently released guidance on COVID-19 testing for EMS, fire, law enforcement and 911 telecommunicators. [COVID-19 Testing for First Responders](#) provides an overview of COVID-19 testing to inform decision-making for first responders.

The five-page guidance outlines the three types of testing available, each test's specific purpose, testing limitations and how to coordinate testing of first responders. There is also a resource section listing webpages to visit for more information.

Guidance recommends working with the EMS medical director to determine who should be tested, verifying the type of test needed and ensuring the test is approved by the Food and Drug Administration.

Your job duties require you to be in high-risk situations regularly. Infection control is a standard part of training for almost everyone in the sector. It is vital you follow those procedures and [use proper PPE on every call right now](#), no matter if you think it is a low-risk situation or not.

The HRTF is a multi-agency task force comprised of subject matter experts from an array of public and private sector EMS and 911 entities.

(Source: [HRTE](#))

## FEMA national engagement period for resource management

The Federal Emergency Management Agency (FEMA) seeks public feedback on the draft of the National Incident Management System ([NIMS](#)) document [Guideline for Resource Management Preparedness](#). Feedback will be accepted until 5:00 p.m. Eastern on Thursday, July 23, 2020.

The NIMS Guideline for Resource Management Preparedness supplements the NIMS Resource Management component by providing additional details on resource management preparedness processes, best practices, authorities, and tools. The audience for this guide is any Authority Having Jurisdiction that is responsible for acquiring, inventorying, storing or sharing resources.

National engagement provides an opportunity for interested parties to comment on the draft document to ensure that it is relevant for all implementing partners. The guideline supplements the National Incident Management System Resource Management component by providing additional details on resource management preparedness processes, best practices, authorities and tools.

FEMA will host a series of webinars to outline the guidance and answer related questions. All webinars are open to the whole community. To register for one of the webinars or to review the draft document visit the [FEMA website](#).

(Source: [FEMA](#))

## Weekly webinar series focuses on EMS patient care and operations

EMS leadership and management may be interested in a weekly interactive virtual learning session focusing on EMS patient care and operations as they apply to



### Highlights

New guidance on COVID-19 Testing for First Responders

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Weekly webinar series focuses on EMS patient care and operations

Webinar: Infrastructure Resiliency and Continuity of Operations

### Cyber Threats



U.S. Fire Administration

The U.S. Fire Administration operates the Emergency Management and Response – Information Sharing and Analysis Center (EMR-ISAC).

For information regarding the EMR-ISAC visit [www.usfa.dhs.gov/emr-isac](http://www.usfa.dhs.gov/emr-isac) or contact the EMR-ISAC office at: (301) 447-1325 and/or [emr-isac@fema.dhs.gov](mailto:emr-isac@fema.dhs.gov).

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pandemic response. The EMS-focused webinar is held every Monday from 12-1 p.m. Eastern.

[COVID-19 Clinical Rounds Peer-to-Peer Virtual Communities of Practice](#) are a collaborative effort to create a peer-to-peer learning network where clinicians from the United States and abroad who have experience treating patients with COVID-19 share their challenges and successes. Each session has a generous amount of time for the participant question and answer period.

In addition to the EMS-focused webinar, COVID-19 Clinical Rounds also holds two other topics weekly:

- 🕒 Critical Care: Lifesaving Treatment and Clinical Operations (Tuesdays, 12-1 p.m. Eastern).
- 🕒 Emergency Department: Patient Care and Clinical Operations (Thursdays, 12-1 p.m. Eastern).

Video and slide decks from previous webinars are available online. You can sign up to receive information on upcoming webinars on the [Clinical Rounds website](#). This opportunity is hosted jointly by the Department of Health and Human Services Assistant Secretary for Preparedness and Response (ASPR), the National Emerging Special Pathogen Training and Education Center (NETEC), and Project ECHO.

(Source: [University of New Mexico](#))

**Webinar: Infrastructure Resiliency and Continuity of Operations**

The next installment of the Securing the Health Sector webinar series, [Infrastructure Resiliency and Continuity of Operations](#), is scheduled for Friday, July 10, at 1 p.m. Eastern.

Between the ongoing pandemic and the approaching hurricane season, having a plan in place for resiliency and continuity of operations is critical for every healthcare facility. Our two panelists will speak to the importance and main tenets of infrastructure resilience preparation and forming a COOP plan.

The webinar will cover:

- 🕒 Facility infrastructure resilience preparation.
- 🕒 Recovery of critical business functions and processes.
- 🕒 Organizing a business continuity team and a business continuity plan.

You must register in advance to attend the webinar. After you register, you’ll receive connection details directly from GoToWebinar. Share this invitation broadly with colleagues who may be interested in attending. Send any questions you may have to [events@infragardncr.org](mailto:events@infragardncr.org).

Email [cip@hhs.gov](mailto:cip@hhs.gov) and ask to be added to the cyber and physical security distribution list to receive announcements about upcoming webinars.

(Source: [HHS](#))

## Cyber Threats

### CISA releases Cyber Essentials Toolkit #2: Your Staff, The Users

The Cybersecurity and Infrastructure Security Agency (CISA) released [Cyber Essentials Toolkit, Chapter 2: Your Staff, The Users](#).

Chapter 2 emphasizes the organization as a whole in cybersecurity, requiring a shift toward a culture of cyber readiness and greater cyber awareness among staff by providing cyber education, training and other resources.

This chapter focuses on leveraging basic cybersecurity training; developing a culture of cyber awareness that incentivizes making good choices online; teaching employees about risks such as phishing and ransomware; and identifying available training resources from partner organizations.

Other resources in the Cyber Essentials Toolkit currently available are Chapter 1: Yourself, The Leader – Drive Cybersecurity Strategy Investment and Culture and CISA Cyber Essentials.

(Source: [CISA](#))

### Panelists describe IT challenges from remote work boom

The biggest information technology (IT) challenge local governments faced during the COVID-19 pandemic has been scaling existing infrastructure to accommodate many more workers than they had planned for, IT leaders said during a June 17 panel discussion.

Panelists described problems ranging from spreading out the sudden need for hundreds of remote users over multiple technologies; building remote work needs off existing emergency plans; relying on unsecure video conferencing; and overcoming communications gaps in departments that didn't already rely on email or mobile devices.

One municipality credited its success on an established robust security awareness training program. The panelist said people can catch things the IT department may not be able to do, but only if they're trained.

(Source: [Government Computer News](#))

### CISA cybersecurity webinar recordings available on-demand

Registration is full for CISA's upcoming webinar on cybersecurity and resilience lessons learned during the COVID-19 pandemic. However, [CISA makes all its cybersecurity webinars available through its YouTube channel](#) so if you were unable to register, keep an eye on CISA's YouTube channel for the video recording.

Past webinars covered various aspects of cybersecurity that are of interest to the Emergency Services Sector: ransomware, investing in cybersecurity through preparedness grants, 5G security, and smart cities.

See the [CISA website](#) for future webinars and to subscribe to receive invitations.

(Source: [CISA](#))

#### Cyber Information and Incident Assistance Links

##### [MS-ISAC](#)

[SOC@cisecurity.org](mailto:SOC@cisecurity.org)  
1-866-787-4722

##### [IdentityTheft.gov](#)

##### [IC3](#)

##### [Cybercrime Support Network](#)

#### General Information Links

##### [FTC scam list](#)

##### [CISA alerts](#)

##### [Law Enforcement Cyber Center](#)

##### [TLP Information](#)

The InfoGram is distributed weekly to provide members of the Emergency Services Sector with information concerning the protection of their critical infrastructures.